

Board Quality Committee Meeting
AGENDA
Thursday, May 12th, 2022
Via Videoconference @ 7:30 a.m

Join Zoom Meeting
<https://us02web.zoom.us/j/83616980960?pwd=dHNuZGY4cTRqTTJ3Y0dRb3pqRXhudz09>
Meeting ID: 836 1698 0960 **Passcode:** 474562
Dial by our location: 1-778-907-2071

	Agenda Items	Presenter
1.	Call to Order	L. Drynan
2.	Adoption of Agenda	L. Drynan
3.	Approval of Minutes	L. Drynan
	3.1 Board Quality Minutes – Open – February 10 th , 2022*	L. Drynan
	3.1 Board Quality Minutes – Open – April 14 th , 2022*	L. Drynan
4.	Closed Session	L. Drynan
5.	Education Presentation – Deferred	
6.	Business Arising from the Minutes	
	6.1 Board Quality Committee Workplan*	L. Drynan
7.	Standing Items	
	7.1 Strategic Operational Plan 2021/2022 – Deferred	N. Shaw
	7.2 Performance Metrics	N. Shaw
	i. Balanced Scorecard 2021/2022*	
	ii. Patient Satisfaction Results (OBS & NRC)*	
	iii. Incident Reports - Medication Incidents - Deferred - Patient Falls & Committee Update*	
	7.3 Patient and Family Council Update	D. Thomson
	7.4 HR Union Matters (Corporate Scorecard)	N. Shaw
8.	New Business	
	8.1	
9.	Other Business/Standing Items	
	9.1 COVID- 19 Update	N. Shaw
	9.2 NRC Update	N. Shaw
10.	Next Meeting Date	L. Drynan
	Thursday, June 9 th , 2022 at 7:30am via Zoom	
11.	Adjournment***	L. Drynan

***Session of Independent Directors following the close of the meeting.

**related materials attached*

***information to follow*